

Eagle River Animal Hospital
1720 US Highway 45 North
Eagle River, Wisconsin 54521

Missed appointment and cancellation policy

We are thankful to have you as one of our clients and look forward to a long lasting relationship with you and your pet. In the last few years we have taken on a higher patient load, thanks to clients like you.

Due to an increase in our patient load, we are having to implement a missed appointment/cancellation policy. We understand that there may be times when, due to a true emergency, you may not be able to keep your scheduled appointment.

Here's the new policy:

If you have a true emergency and need to cancel and reschedule your appointment, you must call us ideally 24 hours prior to your scheduled appointment.

This allows our practice sufficient time to schedule patients who may be waiting for an opening in our schedule for their pet to be seen.

Failure to show up for an appointment will result in a missed appointment fee of \$42.

I have read, understand and agree to abide by this policy.

Signature

Date